

ADAMS BLUEGRASS, LLC

IMPORTANT UPDATES

TO KEEP YOUR RESERVED SEATS:

1. You **MUST** let us know before you leave the festival that you want to keep the seats for the next year. This procedure should be done every year and for each festival you have reserved seats.
2. When you are moved, it could be due to a one-time cancellation and those seats may not be available for the next year.
3. Changes to permanent seating are made at two different times:
 - a. Once everyone has notified us whether they would like to keep their seats after the festival a new reservations book is made and requests to change or get permanent seating are fulfilled based on availability
 - b. 3 days after the payment due date (see due dates below) for assigned seating any unpaid seating will become available for re-assignment
4. Seats for the February festival are rolled to the next February NOT the November Festival. Likewise, the November seats are rolled to the next November.

CANCELLATIONS:

1. Upon cancellation of your seats two consecutive years, they will automatically become available for another customer.
2. To receive a refund we must be notified of any cancellations 2 weeks prior to the festival for which the seats were purchased.

REQUESTS FOR CHANGE:

1. A request for change **does not** guarantee that you will be moved.
2. Changes are made subject to availability.
3. Please make sure that a change request form is completed with a date and time of request.
4. Change request forms do not carry over from one year to the next.
5. When your seats are changed, please ask whether this is a permanent or one time change.

NEW Payment Due Dates for reserved seats: To guarantee that you have reserved seats, we must receive your payment by the following due dates:

Bill Date	Payment Due Date
February Palatka--October 1	December 1
Fall Palatka (the November show) – July 1	September 1
South Carolina State (Myrtle Beach) – July 15	September 15
New Year’s (Jekyll Island) – August 1	October 1

Visit our website at: www.adamsbluegrass.com Phone: 706-864-7203